



TAXPAYERS NETWORK INC.

THROUGH KNOWLEDGE COMES VALUE

Information is power and having it at the right time can mean incredible savings for you. TNI is an association devoted to ensuring you have the information you need to make the best choices for your life—and your pocketbook.

TAXPAYERS NETWORK INC.

MEANS VALUE

TNI began in 1992 as Taxpayers Network Inc. Currently an Ohio-based nonprofit association, this company arose from the desire to make it easier for the average person to receive information about taxpayer dollars—and how to get the best deal for his or her income.

This association has grown into a network of individuals and small business owners across the nation—a network of informed, prepared consumers who are realizing incredible value for their money.

GET THE MOST FOR YOUR MONEY!

As a dues-paying member, you will receive a TNI quarterly newsletter that provides tips for small businesses and individuals to manage their money more wisely. Your spouse and minor children are also entitled to all the benefits of your membership.

A TNI membership allows you to relax, knowing your association is working hard to maximize your consumer dollars.

Don't let another minute go by without realizing the savings and information TNI can bring you or your company. Become a TNI member today! For more information about a membership, call us today at (262) 375-4190.



ASSOCIATION BENEFITS

Dental Discounts

- Receive discounted fees for preventive services. All other services, save 15%.

Chiropractic Discounts

- Free consultation! 30-50% savings on all other services.

Access to Health Insurance

- Available in selected states.

Hearing service discounts

- Save up to 60% on hearing aids.

Vitamin Discounts Catalog

- Save up to 50% on more than 4,500 health products, including Enzymatic Therapy products.

Home Medical Equipment

- Receive access to thousands of products.

MEDICARD Emergency Medical Information Card

- Receive a card with microfiche containing your medical and prescription records.

Motorclub Discount Emergency Roadside Assistance

- Obtain emergency assistance 24 hours a day, 365 days a year.

ITC-50 Hotel Program

- Receive hotel discounts of up to 50% at more than 5,100 hotels around the world.

Association Travel Club

- Save 2% on domestic air travel tickets.
- Save 2 to 5% on motor coach tours.
- Receive up to a 50% cruise fare discount.
- Receive a free \$100,000 travel accident insurance policy.
- Save on car rental with discounts at Avis, Hertz, Alamo, and National.

PowerNet Global Communications

- 5.4¢ a minute long distance with no monthly fee.

Pre-employment Background Reports and Investigative Services Discounts

- Members use this service for their personnel needs.

Vision Discounts

- Save 20 - 60% on eyeglasses and other retail eyewear from 10,000 vision professionals nationwide and on contact lenses ordered by mail.
- Save 10 - 30% on eye exams and surgical procedures from ophthalmologists.

Alternative Medicine Plan

- For only \$24.95 a year, receive access to deep discounts at more than 9,000 providers of complementary and alternative medicine for you and your household members.

Global Frontiers, Inc.

- Receive unlimited dial-up access to the Internet for \$15.95 a month. Includes unlimited e-mail, nationwide access, and more than 36,000 news groups.



TAXPAYERS NETWORK INC.

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TNI 6/02 GN1659



MedOne® Security

PPO FACILITY COPAY BENEFIT PLAN

HEALTH INSURANCE FOR INDIVIDUALS AND FAMILIES



TRUST, SERVICE, AND ACCESSIBILITY THAT'S AMERICAN MEDICAL SECURITY

It goes without saying that your health is important, and it's also important to choose a health insurance company you can rely on. For many years, individuals and their families have relied on the health insurance products designed, administered, and marketed by American Medical Security, Inc. (AMS) and underwritten by United Wisconsin Life Insurance Company.

We realize that one health insurance plan doesn't suit everybody's needs, so American Medical Security, Inc. along with United Wisconsin Life Insurance Company have designed a portfolio of plans to choose from. We're confident you'll find the plan and options that fit your needs and budget.

But that's not all. We offer unparalleled service with our insurance plans. For example, a helpful customer service representative will answer the phone when you call our home office—24 hours a day, 365 days a year. You won't find any electronic phone menus to work your way through.

We also provide you with a toll-free number you can call to speak to a registered nurse. These nurses will give you medical information 24 hours a day, 365 days a year.

When you add our service to the products we market, you have a company you can rely on for your health insurance needs—a company that incorporates the small-town values of its home town of Green Bay, Wis.

As you examine the benefits, features, and services described in this brochure with your professional agent, we're confident you'll be reassured that your health insurance needs will be in competent hands. We invite you to join the AMS family of satisfied customers.

ELIGIBILITY

Eligible dependents must be a member in good standing of the Taxpayers Network Inc. (TNI) Association, age 18 or over and under age 65, and/or not eligible for Medicare. All applicants must meet the insurer's underwriting requirements and be U.S. citizens or be in the U.S. by a valid permanent visa or green card. A copy of the visa or green card is required. Eligible dependents who wish to have coverage must be a lawful spouse and/or unmarried child under age 19. If the child is a full-time student at an accredited school, college, or university, coverage is provided to age 25.

EARLYCARESM COVERAGE

If you need to purchase coverage for a child only, choose from the MedOne Security plan designs. EarlyCare coverage is also ideal for providing child protection as an alternative to employer-sponsored coverage, or for grandparents who want to ensure grandchildren have coverage.

Parents or legal guardians can apply for coverage for eligible children. Eligible applicants include unmarried children age 14 days to 19 years or to age 25 if the child is a full-time student at an accredited school, college, or university. Parents or legal guardians must also be members in good standing of the TNI Association.

PLAN FEATURES

Prescription Discount Included

Although this is not an insurance benefit, you may realize savings when you purchase your prescription drugs at a member pharmacy. You pay the entire cost of your prescription drug but at the discounted cost. (See page 3 for buy-up options.)

TravelCareSM

The TravelCare benefit allows insureds who are traveling outside their networks' primary service areas to receive care from providers affiliated with Private Healthcare Systems, Inc. (PHCS), a nationwide PPO network. Receive care from a PHCS provider and get network-level coverage—that may mean less out-of-pocket expense for you. To receive this insurance benefit, select a plan design using a PPO.

On-the-Job Protection

On-the-Job Protection offers 24-hour coverage for eligible medical expenses due to work-related injury or sickness. Some occupations are ineligible. Ask your agent about On-the-Job Protection.

Non-Tobacco Use Discount

If you don't use tobacco, you may receive substantial premium savings!

Get the most from your plan!

When you precertify treatment, our health-care management professionals can advise you and your physician of the coverage available for your treatment. By offering sensible, cost-effective solutions, we encourage you to manage your health care and get the most from your plan.

PPO Networks

A network of credentialed doctors, clinics, hospitals, and other health-care providers are contracted to provide medical services at negotiated fees. Your benefits may be greater when you select a PPO network and use network providers. Network providers are compensated for services covered under the Policy at predetermined rates which are usually less than the provider's customary rates. Network provider charges for covered services are considered reasonable and customary. AMS may replace the network at any time. You'll receive advance notice of any change.

Term Life & AD&D Insurance

In most states, MedOne Security plans include \$10,000 Term Life and AD&D insurance for the primary insured. An EarlyCare insured automatically receives \$5,000 Term Life and AD&D Insurance where allowed by the state.

This brochure applies to the states of: Arizona, Delaware, Illinois, Louisiana, Michigan, Nebraska, New Mexico, South Carolina, Tennessee, West Virginia, and Wisconsin

Note: This brochure is only a portion of the sales materials for medical insurance. Please refer to the state variations insert for plan differences in your state.

MedOne Security — PPO Facility Copay Benefit Plan

Lifetime Maximum Per insured	\$5 Million												
Office Visit Copay Options <i>A fixed fee that you pay toward office visit charges.</i>	\$30 \$40 None												
Deductible Options <i>The amount of covered expenses you pay each calendar year before benefits are paid under the Policy.</i>	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">Network</td> <td style="width: 50%;">Non-network</td> </tr> <tr> <td>\$1,000</td> <td>\$2,000</td> </tr> <tr> <td>\$1,500</td> <td>\$3,000</td> </tr> <tr> <td>\$2,000</td> <td>\$4,000</td> </tr> </table>	Network	Non-network	\$1,000	\$2,000	\$1,500	\$3,000	\$2,000	\$4,000				
Network	Non-network												
\$1,000	\$2,000												
\$1,500	\$3,000												
\$2,000	\$4,000												
Coinsurance Options <i>The level of coverage provided by the Plan after the calendar year deductible is satisfied. Once the maximum has been met the insurer pays 100% of covered expenses for the remainder of the calendar year.</i>	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">80%</td> <td style="width: 50%;">50%</td> </tr> <tr> <td>50%</td> <td>50%¹</td> </tr> </table> ¹ Not available with all networks	80%	50%	50%	50% ¹								
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50%	50% ¹												
Coinsurance Limit <i>A shared percentage paid by you and the Policy.</i>	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">\$10,000</td> <td style="width: 50%;">\$ 8,000*</td> </tr> <tr> <td>\$ 8,000</td> <td>\$16,000**</td> </tr> </table>	\$10,000	\$ 8,000*	\$ 8,000	\$16,000**								
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Individual Out-of-Pocket Maximum Plus deductible <i>The maximum amount you pay per calendar year for covered expenses.</i>	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">\$2,000</td> <td style="width: 50%;">\$4,000*</td> </tr> <tr> <td>\$4,000</td> <td>\$8,000**</td> </tr> </table> <p style="font-size: small; margin-top: 5px;">* Only available with 80% 50% option. ** Only available with 50% 50% option.</p>	\$2,000	\$4,000*	\$4,000	\$8,000**								
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\$4,000	\$8,000**												
Inpatient and Outpatient Facility Charges	\$500 inpatient copay or \$250 outpatient copay, then deductible then coinsurance												
Physician Office Visit If no copay is selected, charges for the office visit are payable at deductible then coinsurance.	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">Network Office Visit</td> <td style="width: 50%;">Non-network</td> </tr> <tr> <td>Copay then 100%</td> <td>Deductible then coinsurance</td> </tr> </table>	Network Office Visit	Non-network	Copay then 100%	Deductible then coinsurance								
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Wellness Benefit If no copay is selected, charges for the office visit are payable at deductible then coinsurance.	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">Network Office Visit</td> <td style="width: 50%;">Non-network</td> </tr> <tr> <td>Copay then 100%</td> <td>Not Covered</td> </tr> <tr> <td>Network x-ray/lab</td> <td>Non-network</td> </tr> <tr> <td><i>(PSA, pap smear, and mammogram)</i></td> <td></td> </tr> <tr> <td>Deductible then coinsurance</td> <td>Not Covered</td> </tr> </table>	Network Office Visit	Non-network	Copay then 100%	Not Covered	Network x-ray/lab	Non-network	<i>(PSA, pap smear, and mammogram)</i>		Deductible then coinsurance	Not Covered		
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Deductible then coinsurance	Not Covered												
Pathology (lab) Test	Deductible then coinsurance												
Radiology (x-ray) Test	Deductible then coinsurance												
Surgery and Anesthesiology Fee	Deductible then coinsurance												
Routine Vision Exam	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">Vision Benefit Network Provider</td> <td style="width: 50%;">Vision Benefit Non-network Provider</td> </tr> <tr> <td>\$10 copay, then 100%</td> <td>Payable to a maximum of \$38</td> </tr> </table>	Vision Benefit Network Provider	Vision Benefit Non-network Provider	\$10 copay, then 100%	Payable to a maximum of \$38								
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\$10 copay, then 100%	Payable to a maximum of \$38												
Physician Inpatient Hospital Visit	Deductible then coinsurance												
Emergency Room Charges Copay is waived if immediately confined	\$100 copay, then Deductible then coinsurance												
Ambulance Air or ground	Deductible then coinsurance												
Prescription Drug Benefit <i>Drug Discount Program is not an insurance benefit</i>	Drug discount program included												
Prescription Drug Benefit Options	<p>Choose from the following deductibles; \$0, \$500 or \$1,000, then the following benefits apply:</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 20%;">Retail:</td> <td style="width: 20%;">Generic drug:</td> <td style="width: 60%;">\$15 copay; 34-day supply</td> </tr> <tr> <td></td> <td>Brand name:</td> <td>50% coinsurance; 34-day supply</td> </tr> <tr> <td>Mail Order:</td> <td>Generic drug:</td> <td>\$30 copay; 60-day supply</td> </tr> <tr> <td></td> <td>Brand name:</td> <td>\$60 copay; 60-day supply</td> </tr> </table> <p>Your prescription costs do not apply toward your individual or family out-of-pocket expenses. Note: Mail Order availability may vary by state or plan design.</p>	Retail:	Generic drug:	\$15 copay; 34-day supply		Brand name:	50% coinsurance; 34-day supply	Mail Order:	Generic drug:	\$30 copay; 60-day supply		Brand name:	\$60 copay; 60-day supply
Retail:	Generic drug:	\$15 copay; 34-day supply											
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Mail Order:	Generic drug:	\$30 copay; 60-day supply											
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OUT-OF-POCKET MAXIMUM

The out-of-pocket maximum is a specific limit on the amount of covered expenses you pay per calendar year. When an individual out-of-pocket maximum level has been reached, you no longer pay deductible or coinsurance for that individual for the remainder of that calendar year. The family out-of-pocket maximum is twice the individual amount. To reach a family deductible maximum, two members of your family must each meet an individual deductible. Once the family out-of-pocket maximum is met, no additional deductible or coinsurance will be taken for any family member for the remainder of that calendar year.

Non-network deductibles and coinsurance amounts credit toward both the network and non-network out-of-pocket maximums. The network deductible and coinsurance apply only to the network out-of-pocket maximum. Copays do not apply toward out-of-pocket maximums and are collected before and after the out-of-pocket maximums have been met.

VALUE-ADDED FEATURES

Note: The features listed below are not insurance benefits.

Customer Service

We never sleep. Whenever you call our home office, a customer service representative will answer the phone—24 hours a day, 365 days a year. You can expect prompt, friendly service and accurate information about claims, benefits, and general coverage around the clock.

Nurse Healthline, Inc.*

Registered nurses provide free medical and provider information toll free 24 hours a day, 365 days a year. More than 34 percent of Nurse Healthline, Inc. calls provide information for home self-care. Consider the savings of time and money.

*Services are provided through a contractual agreement with our affiliate, Nurse Healthline, Inc.

PPO Plan

With all of our plans, you have the freedom to visit the doctor you feel most comfortable with—the doctor you trust. You can save money with MedOne Security a PPO plan and visiting network providers when you need treatment.

No Network Claim Forms

We'll make using your insurance easier for you. You should never have to complete a medical claim form when you visit network providers. Their offices send claims directly to us, where they are processed by experienced professionals.

Dental Discounts

AMS and CAREINGTON International have an agreement to provide MedOne Security insureds with a dental discount card program. Thousands of participating dentists nationwide present discounts on a variety of common dental services—from cleanings and exams to crowns and prosthetics. A dental insurance plan, with broad coverage, is available to replace the CAREINGTON discount program. See page 5 for more information.

VSP Discounts

Laser Vision Discounts: VSP has made arrangements with laser surgery facilities and doctors to offer its members discounts that average 20% to 25%. Eyewear Discounts: VSP doctors offer valuable savings, including a 20% discount on pairs of prescription glasses (lenses and frame) not covered by an eyewear benefit. You can also save 15% on the cost of your contact lens exam when you receive contact lens services from VSP.

Receive up to \$1,000 Cash

If you find an overcharge on a hospital or medical bill, we may pay you up to 50% of the savings, up to \$1,000 cash per calendar year.

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OPTIONAL BENEFITS

Prescription Drug Coverage Options

The prescription drug coverage options provide benefits for covered expenses including the generic version of a prescription drug (or the brand-name drug if no generic exists).

If you wish, you may choose the brand-name drug even if a generic exists, but you will pay the difference in cost between the brand-name and generic drug in addition to the brand-name coinsurance (if applicable).

With this benefit, you may also be able to order your prescription drugs by mail. (See page 3 for outline of benefits.)

Supplemental Accident Benefit

The Supplemental Accident Benefit (SAB) provides first-dollar coverage for each accidental injury. SAB benefits are payable the same whether a network or a non-network provider is seen. A maximum of \$300 per occurrence of covered expenses is payable at 100%, with remaining charges subject to copayments, deductibles, and coinsurance. The initial treatment must be received within 72 hours of the accident or injury, and the claim for expenses must be received within 90 days of the accident or injury.

Voluntary Term Life and AD&D Insurance

Protect your family against financial misfortune caused by death or accidental dismemberment by purchasing one of our optional Term Life and AD&D Insurance benefit levels—up to \$300,000 of coverage is available (subject to underwriting approval).

Voluntary Dependent Term Life Insurance

This Dependent Term Life Insurance option provides additional security in case of the death of a family member (spouse, child age 14 days to 19 years, or a child who's a full-time student until age 25). Dependent Term Life coverages are available only to dependent family members covered on the medical plan. (See grid above.)

MedOne Dental Insurance Plan Benefits

An option for sale at time of application with MedOne Security medical plans.

Combining MedOne Dental insurance with your MedOne Security health insurance plan gives you a more comprehensive coverage package. When elected, MedOne Dental replaces the CAREINGTON International Discount Dental Program. (See page 4).

MedOne Dental delivers some of the same coverages as group dental programs. Coverages like coinsurance and maximum benefit protection for major services (crowns, dentures, and root canals) are part of your plan. And MedOne Dental allows you to see the dentist of your choice. You'll also have coverage for preventive care, including oral evaluations and cleanings, without any waiting periods.

SERVICES	BENEFITS	WAITING PERIOD
Calendar Year Deductible	\$50 per person (3 per family maximum)	N/A
Calendar Year Maximum	\$750 per person	N/A
Preventive <i>Oral evaluations and cleanings (twice per calendar year). Topical fluoride treatments (for dependent children up to age 16)</i>	80% after deductible (of eligible expenses)	No waiting period
Basic Services <i>X-rays; sealants for dependent children (up to age 16); nonsurgical extractions; simple restorative services; stainless steel crowns on primary teeth; repair of crowns, inlays, bridgework, or dentures</i>	60% after deductible (of eligible expenses)	6-month waiting period
Major Services <i>Endodontics; periodontics; crowns, inlays, onlays, and veneers; oral surgery; dentures, bridges, and partials</i>	50% after deductible (of eligible expenses)	18-month waiting period

Waiting Period Information:

- Waiting periods apply from the original effective date of MedOne Dental coverage. (See chart). Credit for coverage with a prior carrier is not applicable to the waiting periods. A waiting period is the period of time before the insured is eligible for benefits under the Policy.

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Voluntary Dependent Term Life

Amounts

Spouse Age/Amount Chart:

Age	Amount
0-40	\$7,500
41-50	\$6,000
51-55	\$4,500
56-60	\$3,000
61-64	\$1,500
65+	None

Dependent Child:

\$5,000 for each covered dependent child age 14 days to 19 years, or if a full-time student, until age 25.

Product Details

Coverage Information:

- Coverage type elected for health insurance will match the coverage type for dental insurance (applicant/spouse, applicant/family, etc.)
- Dental coverage is an optional benefit available with MedOne Security medical coverage and cannot be continued or moved to another plan if medical coverage is terminated.
- MedOne Dental coverage is available only at the time a MedOne Security health insurance plan is applied for. Dental coverage is not available for MedOne medical plans that are currently in-force.

COVERED EXPENSES

Benefits are subject to applicable copayment, deductible, coinsurance, and maximum allowable charges. All services are subject to Policy provisions.

Physician Visit Charges

Covered services include physician office visits.

Other Medical Professional Charges

Covered services include physician hospital visits; non-routine injections and injectable drugs; physical, respiratory, and occupational therapy.

Wellness Benefit

When received from a network provider, the following routine services are available to each covered person:

- Routine physical exam
- Routine lab
- Prostate screening (PSA)
- Pap smear
- Mammogram

Services are not covered when using a non-network provider, or if services are being done for employment, school, travel, buying insurance, marriage, or family planning.

Other Covered Expenses

Covered services include radiology and pathology tests and prescription drug benefits (if a Prescription Drug Benefit option is purchased).

Surgery and Anesthesiology Charges

Covered services include surgery, anesthesiology, post-operative care, and oral surgery performed in a physician's office or in a hospital as an inpatient or outpatient.

Vision Exam

Coverage includes one comprehensive eye exam every 12 months including refraction. Benefits are payable at 100% after a \$10 copay when services are received from a vision benefit network provider.

Benefits are payable to a maximum of \$38 when services are rendered by a vision benefit non-network provider.

Note: The vision benefit network is separate from the medical network if a PPO plan is chosen.

Hospital and Other Facility Charges

Covered services include semi-private room and board, intensive care, and other facility charges, such as inpatient and outpatient care and emergency room fees.

Complications of Pregnancy

Complications of pregnancy are covered the same as any sickness for any insured female. Complications do not include expense for normal pregnancy and childbirth.

Sick Baby

Coverage is included for a newborn for 31 days from birth. It includes surgery and treatment of injury, sickness, birth defects, and medically necessary treatment for cleft lip and cleft palate. To continue coverage, an application form must be received by AMS within 31 days from the date of birth. An additional premium may be required.

Home Health Care

Covered services include part-time physical, respiratory, occupational, and speech therapy and part-time or intermittent skilled home care and health aide services. Covered to 20 visits per calendar year.

Skilled Nursing Care

Includes coverage for room, board, routine services, and skilled nursing care for 30 days per calendar year.

Hospice Care

Part-time nursing care and home health aide services are included up to eight hours a day. Physical therapy, services, supplies, prescription drugs, and case management are also included.

Transplants

When using the Transplant Provider Network, eligible services are covered at 100% after a \$5,000 copay per transplant to a \$1 million lifetime maximum. Outside the Transplant Provider Network, eligible services are covered at 70% after a \$10,000 copay per transplant to a lifetime maximum of \$250,000. Transplant benefits are combined to a total maximum of \$1,000,000 per lifetime, per insured. (Copays do not track to the plan's total out-of-pocket maximum.)

When the covered transplant patient travels more than 100 miles from home to use the Transplant Provider Network, the plan provides a \$5,000 lifetime maximum per insured travel benefit. This lifetime maximum covers travel, food, and lodging for the patient and one companion.

Services include the transplant of kidney, liver, pancreas, heart, lung, kidney/pancreas, heart/lung, allogenic bone marrow, autologous bone marrow, stem cell, and donor expenses as defined in the Policy. Subject to prior approval. Artificial organs are not covered.

Note: The transplant provider network is separate from the medical network if a PPO plan is chosen.

BILLING OPTIONS

When you choose a MedOne Security plan, you have the option to have annual, semiannual, or quarterly direct billing. Monthly and other mode of payments can be made with VISA®, Discover®, or MasterCard®. We'll also accept check-o-matic withdrawals for monthly payments.

MAXIMUM ALLOWABLE CHARGE

We use a number of national standards to determine maximum amounts payable for medical services. If charges from a non-network provider are above these maximum amounts, the insured person may be subject to additional charges (above copays and coinsurance).

PLAN PROVISIONS

Pre-existing Condition Limitation

All medical plans include a pre-existing condition limitation.

A pre-existing condition means (1) a condition for which a person received medical care, treatment, services, medication, diagnosis, or consultation 12 months before the insured person's effective date of coverage or (2) a condition that produced symptoms that are distinct and significant enough to establish the onset of a condition or that the condition manifested itself, where a person learned in medicine would be able to diagnose the condition because of those symptoms, or where the symptoms would cause an ordinarily prudent person to seek diagnosis or treatment. Pre-existing conditions are covered after a period of 12 months, during which time the person has been continuously covered under the Policy.

We will waive the pre-existing limitation for conditions that are fully and completely disclosed on the application; however, we may place an exclusion or impairment rider on a certain condition(s).

Rating and Renewability

Premium rates are calculated based on a variety of factors. As allowed by state law, these factors may include geographic location, provider network, distribution channels, selected benefits, age, gender, tobacco use, classes, health status of you and your insured dependents, the length of time you are insured under the plan, health status of the entire pool of insureds in which you are included, administrative costs, and other factors. Your initial premium rates are guaranteed for the first 12 months of coverage providing you maintain residence in the same geographic location. Thereafter, we reserve the right to periodically adjust the premium rates charged for your coverage under the Policy. We will provide you with advance written notice a minimum of 30 days prior to the effective date of a premium change, unless state law requires additional notice.

Premiums may also change on the next premium due after the date when:

- You or your insured dependent attain a higher age;
- A dependent is added to or terminated from the plan; or
- Any benefit is changed, including but not limited to, increases or decreases in a benefit, or the addition or removal of a benefit from the plan.

If a premium change is for one of the reasons stated above, we will notify you as soon as possible about the change.

If we find that premiums are incorrect, we will:

- Make a refund to you for any amount of overpaid premiums; or
- Request payment from you for any amount of underpaid premiums.

We reserve the right to adjust administrative and/or service fees. We will notify you prior to any change.

Coverage is guaranteed renewable except when:

- Premium was due and not paid.
- We determine fraud or material misrepresentation under the terms of the contract.
- We do not renew all plans with the same type and level of benefits in the state.
- We no longer sell similar health coverage in a given state.
- You or your dependents no longer reside in the network service area, if covered by a network plan.
- You move to a state where, by law, we are not licensed to do business.
- The group Policy terminates.

You may terminate insurance at any time by providing us written notice prior to the requested termination date. The termination date will be the first of the month. Insurance will terminate at 12:01 a.m. Central Standard Time on the termination date.

Health Insurance Portability and Accountability Act of 1996 (HIPAA)

The Health Insurance Portability and Accountability Act (HIPAA) requires various changes to individual health insurance plans. In some states, the insurer must guarantee issue such plans to eligible persons who lose coverage under a prior group health plan. Such persons are not required to satisfy another pre-existing condition limitation. The new insurer may require copies of a Certificate of Creditable Coverage to determine how to apply the pre-existing condition limitation. Eligible individuals are guaranteed issue to either a health plan or a state-sponsored (risk pool) plan.

An eligible person means a person who meets all of the following requirements:

- Has a total of 18 or more months of continuous creditable coverage.
- Most recent prior creditable coverage was under a group health plan.
- Is not eligible for coverage under Medicare or Medicaid.
- Was not terminated for nonpayment of premiums, fraud, or intentional misrepresentation of material fact.
- Has elected continuation coverage under COBRA or a similar state program, and has exhausted or will soon exhaust this coverage.
- Is not covered by another plan.
- Has had less than a 63-day break in coverage from the most recent group plan.

Creditable coverage includes health insurance coverage and other health coverage, such as coverage under other group health plans, short-term medical coverage, Medicaid, Medicare, CHAMPUS, other military-sponsored health care, and similar plans. Creditable coverage does not include accident-only coverage, long-term care coverage, liability or workers' compensation insurance, automobile medical payment insurance, or other similar insurance.

Reinstatement of Coverage

If your coverage has lapsed for nonpayment of premium, you may be able to apply for reinstatement of coverage (not available in all states). If your coverage lapses and reinstatement is available in your state, you'll receive information about how the process works. Reinstatement is not guaranteed.

EXCESS SUBROGATION/RIGHT OF REIMBURSEMENT

We do not pay benefits when other insurance also pays for the same medical expenses. We subrogate to the extent of our payment when a party causes or is liable to pay for our insured party's injury or sickness. Insureds are required to repay us from any settlement, judgment, or any other payment received from any other source.

LIMITATIONS AND EXCLUSIONS

Please read carefully.

Precertification Penalty

Certain procedures that you or your doctor do not precertify with us are subject to a penalty of 10% to a maximum of \$1,000 per occurrence.

Medical

No medical insurance coverage is provided for any of the following unless specified elsewhere as a covered benefit for:

Alcoholism, drug abuse, mental or nervous disorders | Any treatment or supply for hair loss or growth | Any weight loss method | Attempted suicide or intentional self-inflicted injury or sickness while sane or insane | Blood products replaced by donation or blood storage except for scheduled surgery | Bony protuberances or misalignment of forefoot and toes including bunions, spurs, and hammertoe | Care provided by a family member or by a person residing with you | Cesarean-section delivery | Civil or criminal battery or felony | Cost of brand-name drugs in excess of the cost of generic drugs | Cost to rent durable medical equipment that exceeds the cost to purchase the item | Custodial care | Dental surgery except as defined under the Policy | Dental treatment from chewing injury or dental implants | Drugs obtainable without a written prescription | Emergency room treatment if no emergency exists | Exams, x-rays, and tests for routine physicals when using a non-network provider or if exams, x-rays, and tests are being done for employment, school, travel, buying insurance, marriage, or family planning | Expense for which no benefit is described | Experimental or investigative procedures, devices, or drugs | Eye exams, eyeglasses, contact lenses, or surgery to improve eyesight | Hearing aids or exams | Hospital costs for admission from 8 a.m. Friday to midnight Sunday except for an emergency or scheduled surgery | Immunizations | Items used only for comfort such as a humidifier | Learning disabilities or developmental disorders, testing or training for education or vocation, vision therapy, or speech therapy except for injury or functional defect | Marriage, family, or sex counseling | Multiple surgeries done at the same time; secondary procedures are covered up to one-half the cost of each additional procedure | Normal pregnancy | On-the-job injury or sickness for you and your spouse unless enrolled and approved by us for the On-the-Job Protection Benefit | Orthognathic reconstructive surgery | Plastic or cosmetic surgery unless for reconstruction caused by a covered injury, sickness, or mastectomy | Pre-admission testing in a hospital not done within seven days before scheduled admission | Pre-existing conditions | Prescription drug charges except in hospital or hospice, unless the prescription drug rider is purchased | Private duty nursing | Riot | Routine injection of drugs | Sclerotherapy for varicose veins | Services and supplies furnished by a government plan, hospital, or institution unless by law you must pay | Services and supplies not medically necessary, not recommended/approved by a doctor,

or not provided within the scope of a doctor's license | Services or supplies charged in excess of the maximum allowable charge | Services or supplies provided by your employer or provided after insurance terminates | Services or supplies provided free of charge | Sex change operations and complications; testing and treatment for impotency or infertility; any treatment, procedure, drug, or device to prevent or promote conception | Skilled nursing facility confinement beyond 30 days per calendar year | Sterilization | Strained or flat feet; instability or imbalance of feet or ankles; orthopedic shoes or supplies; cutting or removal of corns, calluses, or toenails except for diabetes or similar disease | Therapeutic restoration of nerve system and body structures by manipulation and treatment of human body structures including the spine | TMJ and related disorders | Treatment of the following conditions during the first six months you are insured by the Policy: hemorrhoids, hernia, tonsillectomy or adenoidectomy (except covered for an emergency), and varicose veins | Treatment outside of the U.S. except for an emergency | War or military service | Well baby care.

Accidental Death & Dismemberment

No accidental death and dismemberment benefit is payable for loss resulting from:

Air travel or flight except as fare-paying passenger | Committing or attempting to commit civil or criminal battery or felony | Driving while legally intoxicated or while using non-prescribed drugs | On-the-job injury or sickness | Participating in a riot | Sickness unless a direct result of covered injury or from accidental ingestion of a contaminated substance | Suicide or intentional self-inflicted injury or sickness | Voluntary taking of sedative, drug, or inhaling gas unless prescribed or administered by a doctor | War or military service.

Dental

The following dental expenses are not covered:

Any dental supplies including, but not limited to take-home fluoride, prescription drugs and nonprescription drugs | Any dental procedures for which benefits are payable under the medical insurance provision of the certificate | Athletic mouth guards | Attempted suicide or intentionally self-inflicted injury while sane or insane | Broken appointments | Changing vertical dimension, restoring occlusion, bite registration, or bite analysis | Charges for dental services that are not documented in the dentist's records | Correcting congenital malformation | Cosmetic procedures | Cost to complete claim forms | Dental implants and related services | Dental treatment, appliance, or device related to periodontal splinting, correction of abrasion, erosion, attrition, abfraction, bruxism, or desensitizing of teeth that can be restored by other means | Diagnostic casts | Due to your participation in a riot or committing a felony | Duplicate dentures | Engaging in an illegal occupation | Expenses incurred during a waiting period | For services incurred prior to you and your covered dependent's effective date under the Policy | Gold foil restorations | Harmful habit appliances | Hospital and related anesthesia charges | Initial placement of full or partial dentures, or bridges, to replace natural teeth lost before the effective date of insurance | Lab procedures | Local anesthesia | Myofunctional therapy | Occurring during or arising from your course of occupation or employment | Occlusal guards | Oral hygiene instruction | Orthodontia | Orthognathic surgery | Participating in a professional or semi-professional contest for compensation, wage or salary | Photographs | Physical therapy | Plaque control | Precision or semi-precision attachments | Procedures not included in the classes of eligible dental expenses, not dentally necessary, not rendered or not rendered within the scope of the dentist's license | Procedures that cost in excess of the maximum allowable charge | Provided by a government plan or educational institution as allowed by law | Removal of sound functional restorations; temporary crowns and temporary prosthetics | Replacement of bridges, crowns, inlays, onlays, or veneers within seven years of the last replacement, except for loss of natural tooth | Replacement of bridges, crowns, dentures, inlays, onlays, or veneers if they can be repaired or restored | Replacement of full or partial dentures within five years of the last replacement, except for loss of natural tooth | Replacement of lost or stolen appliances or retainers | Services not incurred by the insurance termination date | Services payable by workers' compensation, whether you are eligible or are covered | Services received outside the U.S. except for emergency treatment for pain | Services rendered by a family member or someone who lives with you or provided free without insurance | Sterilization fees | Teeth that are not periodontally sound or have a questionable prognosis as determined by us | Thermonuclear or atomic explosion or resulting exposure to radiation | Treatment of fractures, cysts, TMJ or related conditions | Treatment of halitosis and any related procedures | War or military service.

This is an outline only and not intended to serve as legal interpretation of benefits. Reasonable effort has been made to have this outline represent the intent of contract language. However, the contract language stands alone and the complete terms of the coverage will be determined by the Group Master Policy TN11000.

For Louisiana residents, the complete terms of the coverage will be determined by Policy Number PO-0003-32-1-IV.

Insurance Products

Designed, Administered, and Marketed by:



P.O. Box 19032, Green Bay, WI 54307-9032
(920) 661-1111 • (800) 232-5432

Underwritten by:



P.O. Box 19032, Green Bay, WI 54307-9032
(920) 661-6020

DELAWARE STATE VARIATIONS

Benefits are subject to Policy provisions, applicable copayments, deductibles, coinsurance, benefit maximums and maximum allowable charges unless otherwise noted.

STATE COVERAGES

Serious Mental Illness—Covered expenses for serious mental illness are covered the same as any other sickness on all plans. Serious mental illness includes schizophrenia; bipolar disorder; obsessive-compulsive disorder, major depressive disorder; panic disorder; anorexia nervosa; bulimia nervosa; schizo affective disorder and delusional disorder. If you have a PPO plan and the network includes a serious mental illness provider, that provider must be utilized.

Ovarian Cancer Monitoring—Benefits are covered for CA-125 monitoring, same as any other sickness.

Lead Poisoning Screening—Benefits for 1 baseline lead poisoning screening test for children at or around 12 months of age; and children under the age of 6 years at high risk for lead poisoning in accordance with guidelines and criteria set forth by the Division of Public Health, are covered same as any other sickness.

Prescription Drug Coverage—Mail order availability varies by product. If available, the mail order day supply is the same as the retail day supply. Please see your sales office for additional information.

STATE PROVISIONS

Excess/Subrogation/Right of Reimbursement—We do not pay benefits when other insurance also pays for the same medical expenses. We subrogate to the extent of our payment when a party causes or is liable to pay for our insured party's injury or sickness. Insureds are required to repay us from any settlement, judgement or any other payment received from any other source.

Health Insurance Portability & Accountability Act of 1996 (HIPAA)—Eligible individuals are guarantee issue to a health plan.

Note: This insert is only a portion of the sales material for medical insurance.

This insert is for use with MedOne products—Health Insurance plans for individuals and families. Please reference the product brochure for specific plan details.

Insurance Products
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